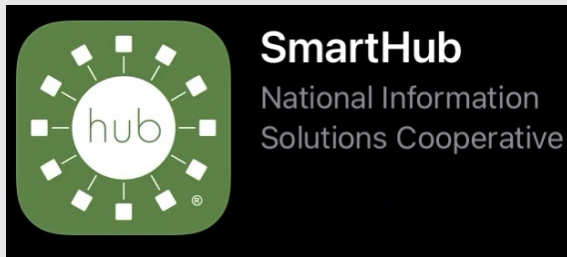


Before you set notifications...

1. Download the SmartHub mobile app



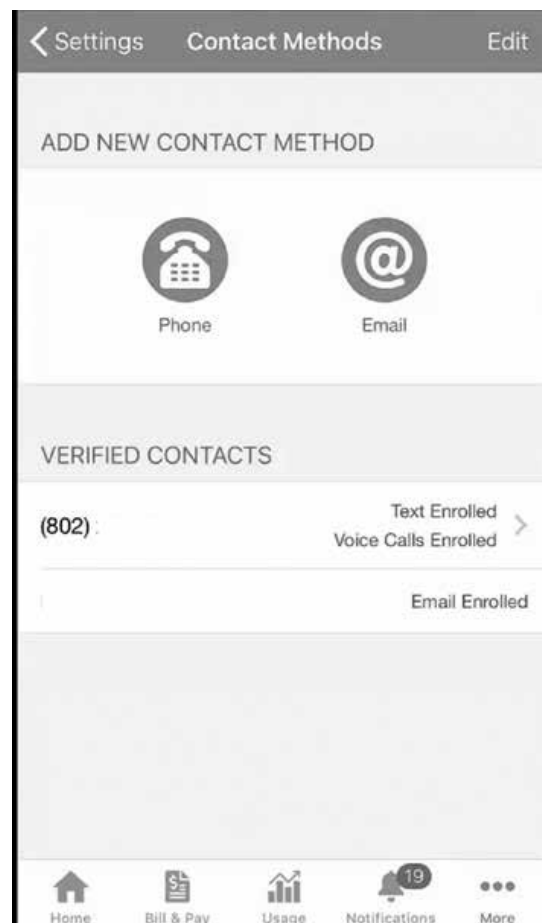
2. Login with your username or email and password

Press Register Now to create a SmartHub account

The login screen for the SmartHub mobile app. At the top is the Washington Electric CO-OP logo. Below it are two input fields: 'Username' and 'Password'. There are two buttons: 'Providers' and 'Sign In'. At the bottom, there are links for 'Can't access your account?' and 'Don't have an account? Register now.' The footer shows 'Provider: Washington Electric...' and 'Version: 3.12'.

Setting your notifications

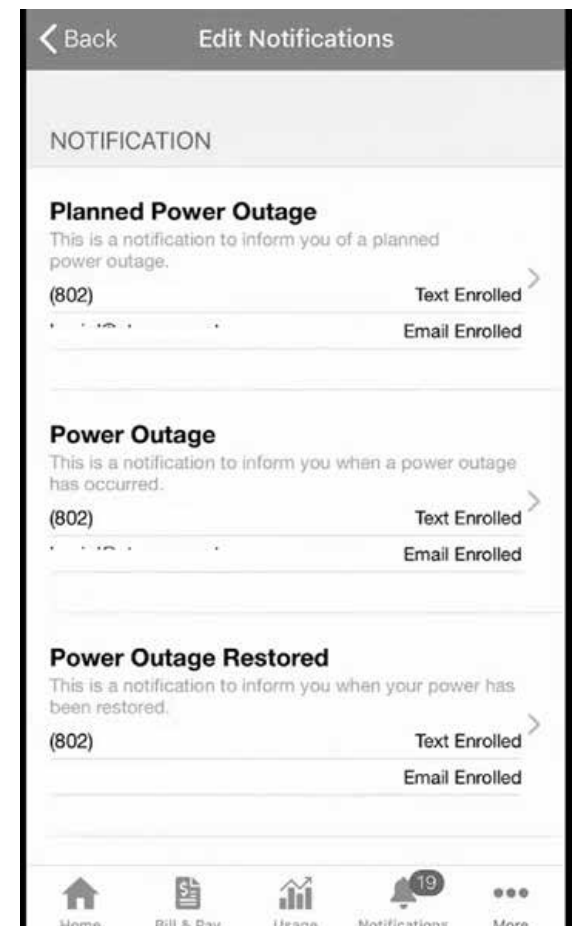
1. From SmartHub home:
 - Press **More**, then **Settings**, then **Contact Methods**
 - Enter your cell number and/or email address



2. Go back to Settings, then to Manage Notifications to select which notifications you receive. The options are:
 - Billing, Miscellaneous, Service, Usage
 - For outages specifically, go to Service

3. From **Service**, choose the notifications you want to receive:
 - Planned Power Outage
 - Power Outage
 - Power Outage Restored
 - Power Outage Update

For each option you can choose notifications by text, email, or both



4. Under 'Notifications' at the bottom of your screen, you will see a record of the notifications you receive.

If this seems confusing or daunting, we are happy to help out. We can walk you through the steps over the phone. Just give us a ring at 802-223-5245 and we will work with you to get set up.