

HELP WITH PAST DUE UTILITY BILLS FROM THE VERMONT DEPARTMENT OF PUBLIC SERVICE

Applications are now being accepted

The 2021 Vermont COVID-19 Arrearage Assistance Program (VCAAP II) provides financial support to customers who may face disconnection of service because of past-due balances for their electric, landline telephone, Vermont Gas (natural gas), water or sewer/wastewater charges.

Vermonters financially impacted by COVID-19 (either directly or indirectly) with 30+ days overdue charges, or who have a closed account with an unpaid balance, can get help now to pay their arrearages for residential (both homeowners and tenants) and non-residential accounts. Homeowners may only apply for a grant for their primary residence. Residential assistance is available for up to a total of \$10,000; businesses can receive up to a total of \$50,000 in assistance.

Before you apply:

- Have a copy of the most recent bill(s) handy because you'll need to know the account number, service address and the name of the account holder.
- For telephone, only landline telephone bills are eligible for assistance. Wireless phone charges are not eligible.
- Funds awarded from this grant may be considered taxable income for businesses. For more information, please visit the [Department of Taxes webpage Expanded Economic Recovery Grant FAQs](https://tax.vermont.gov/coronavirus/grants-faqs) (<https://tax.vermont.gov/coronavirus/grants-faqs>) (scroll down to the Frequently Asked Questions section).
- You do **not** need to upload a copy of your electric, natural gas, landline telephone, water, or sewer/wastewater bill.
- You must apply **before October 25, 2021**. Grants will be awarded on a first come, first served basis until funding runs out, or the program ends.
- Funds for this program were made available through the federal CARES Act and the State of Vermont Coronavirus Relief Fund. There is limited funding.
- The following browsers can be used to apply: Edge, Chrome, Safari, and Firefox. Internet Explorer is not a supported browser for this program.

APPLY NOW ([HTTPS://VCAAPTWOAPPLICANTPORTAL.REFRAMEASSIST.IO/#/AUTH/LOGIN](https://vcaaptwoapplicantportal.reframeassist.io/#/AUTH/LOGIN))

Questions?

The Department has prepared a Frequently Asked Questions document (**available soon**) to help.

The toll-free call center phone number will be available soon